

## **CONFLICT RESEARCH SOCIETY – Privacy Policy**

Thank you for visiting our website (<https://conflictresearchsociety.org/>) (the **Site**). This Policy sets out the basis on which any personal data provided to us by you, or received by us from third parties, will be used by us.

Please read this Policy carefully and ensure that you understand our rights and responsibilities under it.

**We** are the Conflict Research Society, a registered charity in the United Kingdom under number 306136, whose offices are at 45 Ethelbert Road, Canterbury, CT1 3NF.

We are the data controller of personal data provided to us.

### **Summary**

Full details are set out in the relevant sections of this Policy below, but in summary:

- we receive personal data relating to you directly from you. For example, we will receive that data if you contact us through the Site or otherwise, or if we deal with you in our operations;
- we use your data to improve our Site, conduct our operations, keep appropriate records and meet our legal obligations;
- We don't share your data with third parties;
- we store data for specified periods only for the purpose of administering the Society;
- you have certain rights, prescribed by law, in relation to the processing of your data, such as rights to request access, rectification or deletion of your personal data;
- the Site uses cookies; and
- you can contact us to enquire about any of the contents of this Policy.

### **1. Our use of personal data**

1.1 The section of our Policy describes:

- (a) the kinds of personal data that we may collect, use, store and transfer. We have grouped that data together into different categories based on its subject matter;
- (b) our purposes in processing that data; and
- (c) in each case, the **legal basis** of our processing. The **legal basis** means one of the permitted bases for processing set out in Article 6 of the General Data Protection Regulation (**GDPR**). We are required by law to identify this legal basis to you.

## **Personal data we obtain from you**

- 1.2 If you correspond or communicate with us, whether through the Site, by email, by telephone or otherwise, then we may process personal data which is contained in the relevant communication (e.g. the contents of correspondence, or notes of the subject matter of telephone calls) or which relates to the communication (e.g. your contact details or job title). All of this together is **communications data**. We process communications data for the purposes of communicating with you. If you have indicated your interest in our educational services or in our operations, then we may also process communications data for the purposes of addressing your enquiry and providing you with occasional news about our services (although you will be free to unsubscribe at any time). Finally, we may use conversion tracking in relation to some of our email communications (such as newsletters and promotional emails) – this will record whether a recipient has opened an email sent by us, or whether they have clicked through to any of the links in it.
- 1.3 If we deal with you or your organisation, for example as a member, conference attendee, supplier, customer, collaborator or commercial partner, then we may process personal data such as your contact details for the purposes of setting up an account in our systems or otherwise administering our relationship with you. We may also process personal data within all related correspondence and documents such as proposals or contracts, whether created by us or provided to us. We call all of this **account data**, and we process it for the purposes of purchasing products and services and administering our dealings with others.
- 1.4 With respect to members, conference attendees, and award applicants, we may also process institutional affiliation, country location, and other optionally-provided information such as gender (**demographic data**). We process such demographic data for the purposes of ensuring that we are engaging with as broad a community as possible in pursuing our charitable objectives of fostering research and knowledge, and bringing together a wide range of academics and practitioners.
- 1.5 We may process personal data relating to transactions, such as bank account details, contact details or transaction data in relation to payments made by us to you or by you to us (**transaction data**). This may include your contact details, any bank account or sort code information provided for the purposes of making or receiving payment, and the transaction details (such as POs or invoices). We process transaction data for the purpose of making and receiving payments. We may use payment services providers such as PayPal, in which case transaction data will be processed by such third parties, who have their own responsibility to process your personal data in compliance with the law. You can find PayPal's privacy policy here: <https://www.paypal.com/en/webapps/mpp/ua/privacy-full>.
- 1.6 We may process **technical data** about your use of the Site, such as your browser type and version, operating system, time zone setting and location, referral source, length of visit, or navigation around the Site (for instance, which pages are viewed and how long for). This data is aggregated and anonymised in such a way that it contains no information relating to any

identifiable individual at all: it's not actually personal data but we mention it in this Policy for the sake of completeness. We process technical data for the purpose of improving our Site.

- 1.7 We do not actively solicit **special categories of personal data** about you (this includes details about your race or ethnicity, religious or philosophical beliefs, sex life, sexual orientation, political opinions, trade union membership, information about your health, and genetic and biometric data). However, it may be necessary for us to process certain information about your health to enable us or our service providers to provide access to our conferences and to ensure we are legally compliant with equality and health and safety laws. In any event, we will process such special category data only for such limited purposes and in accordance with the law.

#### **Personal data we obtain from others**

- 1.8 Your personal data may be provided to us by someone other than you: for example, by your employer, by an organisation with whom you and we are both dealing. Normally this data will be communications data or account data as described above and will be processed by us for the purposes described above.

#### **Our other processing**

- 1.9 We may also process any of the data described above:
- (a) for the purposes of record-keeping and back-up and restoration of our systems;
  - (b) as required by law or in connection with legal claims.

#### **Our legal basis of processing**

- 1.10 We will process personal data only on lawful bases. In particular, we will process personal data on the following lawful bases identified in Article 6 GDPR:
- (a) for the performance of a contract with you, or to take steps at your request prior to entering into a contract with you (Article 6(1)(b) GDPR), for instance (without limitation) in relation to:
    - your membership;
    - your attendance at one of our conferences; or
    - your submission of an application for an award (e.g. a grant or prize).

This may be our basis for processing communications data, account data, transaction data or visitor data;

- (b) for our legitimate interests (Article 6(1)(f) GDPR). This may be our basis for processing:

- i) correspondence, account and visitor data (as we have an interest in properly administering our business and communications, and in developing our relationships with interested parties);
- ii) demographic data (as we have an interest in ensuring that we are engaging with as broad a community as possible to meet our charitable objectives);
- iii) transaction data (as we have an interest in making and receiving payments promptly and in recovering debts);
- iv) any personal data identified in this Policy where necessary in connection with legal claims (as we have an interest in being able to conduct and defend legal claims to preserve our rights); and
- v) any personal data identified in this Policy in connection with backups of any element of our IT systems or databases containing that personal data (as we have an interest in ensuring the resilience of our IT systems and the integrity and recoverability of our data);
- vi) to comply with our legal obligations (Article 6(1)(c)), for instance in relation to health data of conference attendees, where we have explicit consent for that processing under Article 9(2)(a):.

## **2. Disclosures of your personal data**

- 2.1 We will not disclose your personal data to third parties (unless required to do so to comply with the law).

## **3. Data security**

- 3.1 We take appropriate technical and organisational security measures to prevent your personal data from being lost, used, accessed, altered or disclosed by accident or without authorisation. You may contact us if you would like further information about these measures.
- 3.2 If we become aware of any personal data breach, then we will notify you and the ICO as required by law.

## **4. Retention and deletion of your data**

- 4.1 We will only process your personal data as long as is needed for the purposes for which we process it, and will delete it afterwards. In particular:
  - (a) technical data which is anonymised (and therefore not personal data) may be retained by us indefinitely (but is typically deleted within a few months);

- (b) communications data which relates only to enquiries and not to a business relationship will be retained for the period of the enquiry or chain of correspondence and then deleted after approximately twelve months;
- (c) account and transaction data, and communications data relating to our business relationship with you, will be retained for approximately six years after the end of the relevant business relationship.

4.2 We may retain your personal data longer where necessary to comply with law.

## 5. Your legal rights under GDPR

5.1 We have summarized below the rights that you have under data protection law. You can read guidance from the Information Commissioner's Office at [www.ico.gov.uk](http://www.ico.gov.uk) for more information. You have:

- (a) **the right to access:** if requested, we must confirm what personal data of yours we process, and must provide you with access to that data and further information about our processing;
- (b) **the right to rectification:** if requested, we must correct or complete any inaccurate or incomplete personal data of yours;
- (c) **the right to erasure:** you can request that we erase your personal data in limited circumstances (for instance, if we use it for marketing or no longer need it for our other purposes). This is not an absolute right and we may be entitled to retain your data where necessary (e.g. to comply with law);
- (d) **the right to restrict processing:** you can request that we restrict the processing of your personal data in limited circumstances. Where processing has been restricted, we may continue to store your personal data and will observe the restrictions on processing except in the case of processing permitted by applicable law (for example, in connection with legal claims or for reasons of public interest);
- (e) **the right to object to processing:** you can object to our processing of your personal data on the basis of our legitimate interests. We may be entitled to continue processing in certain circumstances (e.g. if we have compelling grounds to do so, or to comply with law);
- (f) **the right to data portability:** you have a right to receive your data from us in an easily-portable format in limited circumstances: i.e. if we process that data on the basis of a contract with you and by automated means. This is unlikely to apply in most circumstances; and

- (g) **the right to complain:** if you believe we are in breach of applicable law, you can complain to the Information Commissioner's Office. For more information, see <https://ico.org.uk/concerns/>.

5.2 You may exercise any of your rights in relation to your personal data by written notice to us.

## 6. About cookies

6.1 A cookie is a small file of letters and numbers stored on your browser or the hard drive of your computer, to distinguish you from other users of the Site.

6.2 We use cookies to collect technical data, and to ensure that our Site functions as intended. In particular, we use the following cookies:

- (a) **Strictly necessary cookies.** These are cookies that are required for the operation of the Site, such as cookies that enable you to log into secure areas;
- (b) **Analytical/performance cookies.** They allow us to collect usage data to analyse the use of our Site [In particular we use **Google Analytics** to analyse the use of the Site. For further information see Google's Privacy Policy, available at <https://www.google.com/policies/privacy/>];
- (c) **Functionality cookies.** These recognise users to enable us to remember user preferences (for example, your choice of language or region);

6.3 You can change your browser settings to refuse and delete cookies. Further information is available at [www.aboutcookies.org](http://www.aboutcookies.org) or at the support pages made available by your browser operator.

6.4 If you disable or refuse cookies, please note that some parts of the Site may not function.

## 7. Our details

You can contact us:

- (a) using the contact us part of the website;
- (b) by email

## 8. Third Parties and Security

10.1 The Site may contain links to third party websites or refer to third party service providers and other entities. If you follow a link to any third party website or deal with any third party entity referred to on the Site, then you should note that these third parties may have their own privacy and cookie policies, and that we are not responsible for their use of any personal data which

you may provide to them. You should ensure that you have read and understood any relevant policies.

10.2 Although we do our best to ensure the security of personal data provided to us (and to use only reputable service providers), any transmission of data via the Internet is by its nature insecure and we cannot guarantee the security of any personal data you provide to us.

## **9. Changes to this Policy**

We may notify you of material changes to this Policy using the contact details you have given us, and otherwise may update this Policy from time to time on our Site. You should check this Policy from time to time.

Last updated: 18/9/20